

Contact Us

Useful addresses

Devon & Cornwall Fixed Penalty Office

Devon & Cornwall Fixed Penalty Office
PO Box 76
Plymouth
PL1 2YN

The Central Ticket Unit

The Central Ticket Unit
Devon & Cornwall Constabulary
Crownhill
Plymouth
PL6 5HT

The Safety Camera Unit

Devon & Cornwall Constabulary
PO Box 206
Plymouth
Devon
PL6 5WY

Contact Us

Useful telephone numbers

Devon & Cornwall Fixed Penalty Office

Contact us by telephone to pay your Endorsable, Non-Endorsable, speeding or Penalty Notice for Disorder ticket
Telephone **01752 675444** between **8.30am and 4.00pm Monday to Friday**

The Central Ticket Unit

Contact the Central Ticket Unit to query or question Endorsable, Non-Endorsable and Penalty Notice for Disorder tickets

Telephone **01752 751404** between **10:00am and 11:00am or 2:00pm and 3:00pm Monday to Friday**

The Safety Camera Unit

Contact the Safety Camera Unit for Conditional Offer speeding offences

Telephone **01752 765701** between **10:00am and 1:00pm Monday to Friday**



Devon & Cornwall Fixed Penalty Office information



Situated at the Combined Court Building, Armada Way, Plymouth, the Devon & Cornwall Fixed Penalty Office is responsible for the collection of payments on all Fixed Penalty tickets including Endorsable, Non-Endorsable, Penalty Notice for Disorder and Conditional Offer speeding offences in Devon and Cornwall.

Payments may be made by post, at the public-counter or by telephone (on certain tickets)

This leaflet contains information about the Fixed Penalty Office and what to do if you receive one of the tickets stated above.

General Information

All tickets issued by the Devon & Cornwall Constabulary can be paid by post to the Fixed Penalty Office, PO Box 76, Plymouth, PL1 2YN or in person at The Fixed Penalty Office, Combined Court Centre, The Law Courts, Armada Way, Plymouth, PL1 2ER. Court directions are available on the HMCS website at www.hmcourts-service.gov.uk/HMCSCourtFinder/

Telephone payments for Endorsable, Non-Endorsable and Penalty Notices for Disorder should be directed to the Fixed Penalty Office on 01752 675444 between 8.30am and 4.00pm Monday to Friday. No payments can be accepted after 4.00pm although ticket enquiries are available until 5.00pm.

The methods of payment accepted at the Fixed Penalty Office are credit/debit cards (excluding Diners Card and American Express), cash, cheque and Postal Orders. All cheques and PO's should be made payable to 'HMCS'.

All Fixed Penalty payments must be paid in full, instalments cannot be accepted.

Extensions of time to pay may be considered by calling either the Safety Camera Unit on 01752 765701 between 10:00am and 1:00pm -

Monday to Friday for conditional offer speeding offences or the Central Ticket Unit on 01752 751404 between 10:00am and 11:00am or 2.00pm and 3.00pm Monday to Friday for all other tickets.

Safety Camera Endorsable offences require both the photocard and counterpart of your driving licence to be submitted to the Fixed Penalty Office. If you have an old style licence this will suffice. Licences will be rejected if ineligible and not presented in full as outlined above.

If you are submitting your photocard and counterpart driving licence the issue numbers for both parts must match to be accepted by the Fixed Penalty Office. This is to ensure that your most recent driving licence is endorsed. If the issue numbers do not match, your licence will be rejected.

Expired driving licences cannot be accepted for endorsement.

The endorsement process takes up to three weeks to complete. If you require the urgent return of your licence please ensure that you inform either the Central Ticket Unit or Safety Camera Unit immediately to request a priority endorsement.

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Useful websites

Devon & Cornwall Constabulary

<http://www.devon-cornwall.police.uk>

Devon & Cornwall Constabulary is committed to reducing speed accidents through intelligence-led and high visibility policing, education, enforcement and the appropriate use of camera technology.

Devon & Cornwall Safety Camera Partnership

<http://www.dcsafetycameras.org>

The Devon and Cornwall Safety Camera Partnership works in conjunction with its partners to reduce drivers speeds through a combination of enforcement and education.

Her Majesty's Courts Service (HMCS)

<http://www.hmcourts-service.gov.uk>

The role of the Magistrates is to ensure that justice is applied in accordance with the law, including the enforcement of fines and other penalties. For this reason the Police issue Fixed Penalty Tickets, but payments are collected by the Courts - it is important that these powers are kept separate to ensure that one organisation is not both prosecutor and judge. Magistrates therefore support the general purpose of the Safety Camera Partnership - saving lives - but are not involved in the management of speed cameras or Police operations.